

NEXTOREx

NEXTOREx Billing & Plans

Your plan, renewals and cancellation.

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Online edition: <https://nextorex.com/help>

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Billing & Plans

Your plan, renewals and cancellation

Your plan, usage and billing period

See which plan you are on, when it renews and how much of your limits you have used.

Plan: All plans

What this does

The **My Plan** page shows the plan your business is on, how you are billed, when the current period ends, and how much of your plan limits you have used.

Steps

1. Open **Billing**, then **Subscriptions**, then **Subscription & Plans**.
2. Click the **My Plan** tab, then **Active**.

Home • Billing • Subscription & Plans

Subscription & Plans

Manage the plans you offer, browse what's available to you, track your active subscription, and monitor capacity.

Plan Browse Plan **My Plan** Capacity

Active History

Your current plan, usage, and billing at a glance.

1 [Browse Plans](#)

CURRENT PLAN

Agency Active

Billed Monthly

CURRENT PERIOD ENDS

11/15/2026

2 [Cancel Subscription](#)

3 **Usage**

Custom Domains 1 of 1

100% used

Sub-Tenants 0 of 10

0% used

Users 1 of 50

2% used

Browse Plans (1), Cancel Subscription (2) and Usage (3).

1. Read the card **Current plan**. It shows the plan name, its status (for example **Active**), how you are billed (**Billed Monthly** or **Billed Yearly**) and **Current period ends**, the date your plan renews or ends.

2. Under **Usage**, check the limits that apply to your plan. For example, **Users 1 of 50** shows how many users you have added out of how many your plan allows. Plans that include extra features also show limits such as **Custom Domains** and **Sub-Tenants**.

If your account has more than one application, **Your packages** lists the package you have for each one, for example **My ERP / POS Package** and **My Education Package**. Limits of the same kind add up across packages. Education also shows **Students** under **Usage**, for example **Students 200 of 200**.

The screenshot displays the 'Subscription & Plans' management interface. The left sidebar contains navigation options like 'Admin', 'User Management', 'Subscription & Plans' (selected), 'Resource Requests', 'Payment Transactions', and 'WhatsApp Requests'. The main content area shows the 'My Plan' tab selected, displaying the 'Business' plan status, billing cycle, and usage metrics for both the ERP/POS and Education packages.

An account with the Business ERP/POS package and Education Standard. Usage shows Students and Users.

3. Click the **History** tab to see your plan history.

What happens next

If you need a different plan, click **Browse Plans** (1) to see the plans available to you.

Important notes

- Plans can be billed **monthly** or **yearly**, in **PKR** or **USD**.
- Staff cannot add more users than your plan allows.
- You may not see every tab. Some tabs are only for the business that offers plans to its own clients.

Related guides

- [Cancel or keep your subscription](#)
- [Add a user](#)

- [Education plans, limits and combining apps](#)

Browse plans and change your plan

See the plans available to your account with their prices and limits, and move to a bigger or smaller plan. Your billing currency and period stay the same.

Plan: All plans

What this does

Browse Plan shows the plans you can choose from. Each card shows the price per month, the price per year, and the limits of the plan, such as the number of users. All prices are in the currency of your subscription, and a note above the cards names it, for example **Prices in PKR**. Your own plan is marked **Current Plan**. You use the same page to move to a bigger plan or a smaller one.

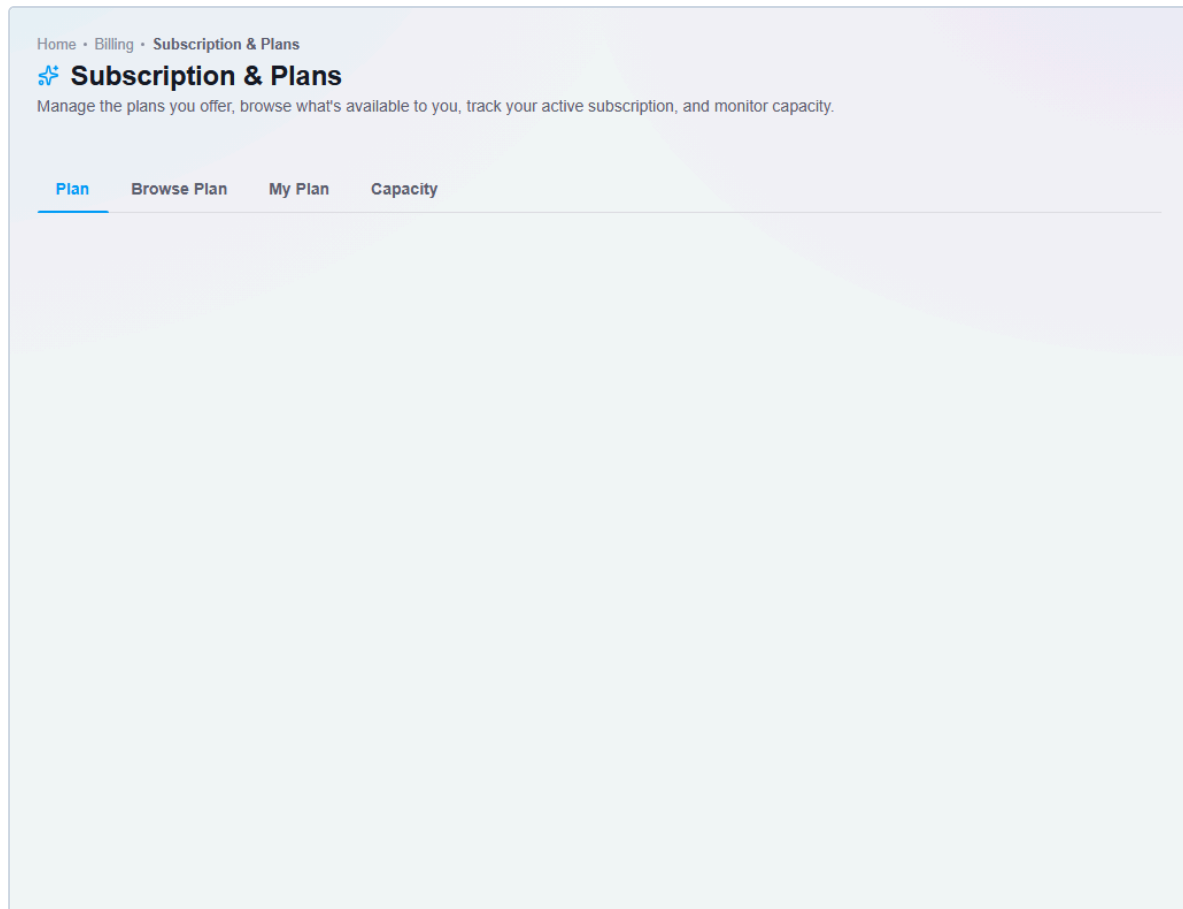
The plans are grouped by application: **ERP / POS**, **CRM** and **Education**. Each application has its own packages, and a package of one application never changes the package of another. If you already have a package for an application, its section says **You have a package for this app**.

Before you start

You need permission to manage your subscription, which is normally the business owner or an administrator.

Steps

1. In the left menu, open **Billing**, then **Subscription & Plans**.



Plan, Browse Plan, My Plan and Capacity.

2. Click the **Browse Plan** tab (1).

Home • Billing • Subscription & Plans

Subscription & Plans

Manage the plans you offer, browse what's available to you, track your active subscription, and monitor capacity.

Plan **1** **Browse Plan** My Plan Capacity

Pick the plan that fits your team, or add extra capacity to your current subscription.

Plans Prices in PKR - billed monthly. A plan change keeps your billing currency and period.

Starter

For small businesses getting started with NEXTOREx.

PKR 3,990 /mo

PKR 39,900/yr · Save 17%

3 Users

2 **Current Plan**

Business

For growing businesses with larger teams.

PKR 6,990 /mo

PKR 69,900/yr · Save 17%

10 Users

3 **Upgrade / Change Plan**

Pro

For larger businesses with bigger teams and more complex operations.

PKR 11,990 /mo

PKR 119,900/yr · Save 17%

25 Users

Upgrade / Change Plan

Bundles

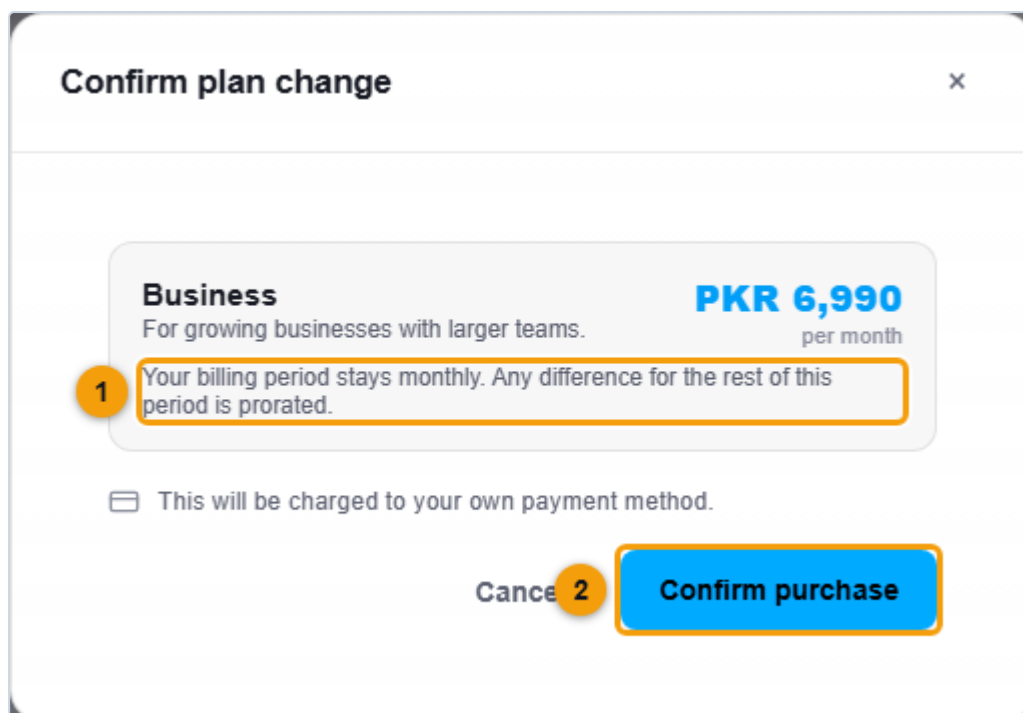
No bundles are available right now.

Add-ons

No add-ons are available right now.

Browse Plan (1), your Current Plan (2) and Upgrade / Change Plan (3). Prices are in PKR on this account.

- Compare the cards. Each card shows the monthly price, the yearly price with the saving, and the number of users. A client business sees only Starter, Business and Pro.
- Click **Upgrade / Change Plan** (3) on the plan you want. The same button is used on a smaller plan. For an application you do not have yet, the button says **Add this app**, and the new package is added beside your existing ones.
- The **Confirm plan change** window opens. It shows the plan, its price for your billing period, and a line (1) that says your billing period stays the same, for example monthly. You cannot switch between monthly and yearly in this window.



Billing period note (1) and Confirm purchase (2).

6. Click **Confirm purchase** (2) to go ahead, or **Cancel** to stay on your plan.

What happens next

- **A plan that costs less than your current one** takes effect at once. The message **Plan changed successfully** appears and the card now shows **Current Plan**. Your limits and the features of the new plan apply immediately.
- **A plan that costs more** needs a payment for the rest of the current period. The window changes to **Confirm payment** and shows the amount, for example *PKR 3,096.77*. The plan does not change until the payment is made. If the window says that no online payment method is available, ask the person who manages your account to set one up.
- Your people keep their roles. What they can open follows the features of your plan, so a feature that the new plan does not include is hidden until you move to a plan that has it again.

Important notes

- Your billing currency and period are fixed when you subscribe. A plan change keeps them, so every price on this page is in that one currency.
- Yearly billing costs less over the year than twelve months of monthly billing. The card shows the saving.
- An agency can also choose a plan for a client business. See [Choose a plan for a client](#). An agency can give a client only Starter, Business or Pro.
- To stop a plan at the end of the period instead of changing it, see [Cancel or keep your subscription](#).
- The Education packages (Essentials, Standard and Campus) and how they combine with ERP/POS and CRM are explained in [Education plans, limits and combining apps](#).

- Add-ons and bundles appear on this page when your account has them. Otherwise it says none are available.

Related guides

- [Your plan, usage and billing period](#)
- [Cancel or keep your subscription](#)
- [Education plans, limits and combining apps](#)
- [Your trial](#)

Cancel or keep your subscription

Stop your plan from renewing at the end of the period, or change your mind and keep it.

Plan: All paid plans

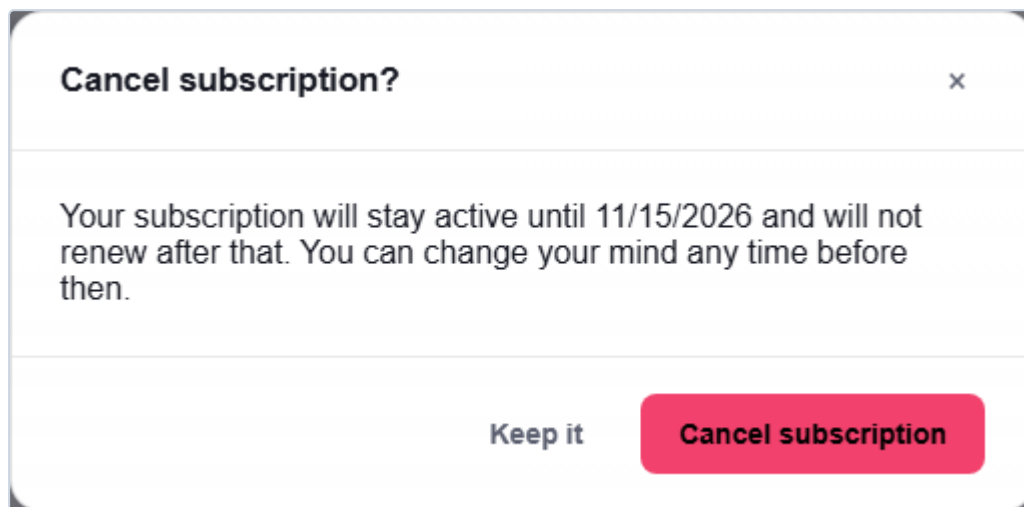
What this does

You can stop your plan from renewing. Your plan stays active until the end of the period you have already paid for. Until that date you can change your mind.

Steps

To cancel:

1. Open **Billing**, then **Subscriptions**, then **Subscription & Plans**.
2. Open the **My Plan** tab.
3. Click **Cancel Subscription**.



The message tells you the date your access continues until.

4. Read the message. It says your subscription stays active until the date shown and does not renew after that.
5. Click **Cancel subscription** to confirm, or **Keep it** to go back.

To keep your subscription after cancelling:

1. Open the **My Plan** tab again. The plan now shows **Cancels on** and the date.
2. Click **Keep Subscription**.

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Subscription & Plans

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Plan Browse Plan **My Plan** Capacity

Active History

Your current plan, usage, and billing at a glance. [Browse Plans](#)

CURRENT PLAN

Agency Active Cancels on 11/15/2026

Billed Monthly

ACCESS UNTIL
11/15/2026

Your subscription stays active until 11/15/2026 and will not renew after that. [1 Keep Subscription](#)

Usage

Custom Domains 1 of 1

100% used

Sub-Tenants 0 of 10

0% used

Users 1 of 50

2% used

Keep Subscription (1) undoes the cancellation.

What happens next

- After you cancel, you keep full access until the date under **Access until**. The plan will not renew after that.
- After you click **Keep Subscription**, the plan continues and renews as normal.

Important notes

- Read the [Refund and Cancellation Policy](#) for what happens to payments you have already made.

Related guides

- [Your plan, usage and billing period](#)